



Sports Tours International bike rental terms and conditions

If you rent a bike through Sports Tours International please ensure that you read and agree with all of the below terms and conditions.

Meaning of terms used

Please see below a short description of all the different important words mentioned in these conditions.

The Contract means the contract that these terms and conditions apply to and this Contract is made between the **Customer** (you, the person hiring the equipment as per the booking confirmation) and the **Supplier** (Sports Tours International) for the rental of Equipment.

The word **equipment** refers to the bike which is rented by the customer.

The **rental period** is the period starting as soon as the customer takes physical possession of the equipment. This period ends when the bike is handed back to the supplier or when the full replacement cost is paid by the customer in case the customer has failed to return the equipment at the end of the rental period.

Hire price is the applicable price that is paid by the customer to the supplier for the rental of the bike for the rental period. **The supplier** refers to Sports Tours International and will include its employees and any other representatives.

Basic terms of the contract

This contract does not affect the customer's statutory rights. Sports Tours International cannot be held liable for any loss, financial or otherwise resulting from the bike not being available for any part or all of the rental period if this is due to unforeseen circumstances or if this is out of Sports Tours International's control.

Payment terms

At time of booking the full rental price must be paid which is not refundable in case of cancellation by the Customer. All prices are inclusive of VAT. More charges may be payable for example if the customer does not return the bike at the end of the rental period. In this case the full replacement cost of the bike will be charged and needs to be paid before the end of the trip. An invoice will be provided for the Customer's insurance.

Delivery of the equipment

The equipment will be made available to the customer at a pre-arranged time. It is the customer's responsibility to be present at the arranged time to receive the equipment. A rental contract will be provided and a signature will be required before releasing the bicycle to the customer.

Care of the equipment. The customer will do the following:

1. Inspect the equipment and inform Sports Tours International of any damages or faults.
2. Take measures to protect the equipment from loss, theft or damage.
3. Report any damage, mechanical problems, breakdown, loss, theft straight away.
4. Not make any repairs or adjustments to the equipment.
5. Use the equipment in accordance with local regulations, laws and instructions.



Insurance

Insurance is not included with the Rental. If the bike or parts of the bike are not returned at the end of the Hire period then the Customer is liable to pay for these. This is either the replacement value of the bike or replacement value of any lost, stolen or damaged bike components.

We strongly advise the Customer to take out adequate insurance to cover for the accidental loss, theft of or damage to their hired sports equipment. For more information on the specialist sports travel insurance offered by Sports Tours International, [please read more here](#)

Replacement costs in case of failure to return the bike

Should the bike not be returned or returned damaged then the Customer is liable to pay for any repairs or work required to return the bike to its pre-rental state. Fair wear and tear and/or an inherent fault in the equipment are excluded. The charges are set based on replacement cost and must be settled before departure by cash or credit card.

It is expected that the Customer takes all reasonable precautions to take proper care of the bike whilst it is in their care. Bikes should not be left unattended and should not be damaged on purpose. If for any reason a bike or a bike part is not returned by the Customer then we will charge the following replacement costs.

- Customer pays 15 x the daily rental cost in case the bike is not returned.
- Customer pays replacement value of components if bike is returned with missing components.

A weekend trip with arrival on Friday and departure on Monday is classed as 2 days. Even though the bike is delivered to the Customer on the arrival date and collected back on departure day in some cases.

Example: £160 rental cost for weekend trip. Daily cost is £80. Replacement cost is 15 x £80 = £1200.

Cancellation

The cancellation of the contract for bike rental is in line with Sports Tours International's general terms and conditions. Sports Tours International reserve the right to cancel the contract in the below instances:

- Failure to make a payment.
- Breach of any of the terms of the contract

Any third-party rights are excluded and English law applies